### 1. Alcohol, Bars and Taxi Provision

1.1 Bar lists and bar maps to be provided to MDC 2 weeks prior to the start of the event.

1.2 Staff at the Taxi Rank require a more comprehensive briefing defining their roles and responsibilities.

### 2. Camping

2.1 If more staff/performers are required for 2020, then GFEL should assess the camping areas, to determine whether there is capacity.

2.2 Assess the staff/performer camping areas, to ensure there is adequate camping densities in these areas and that the risk of fire is prevented.

2.3 Assess the campervan/caravan field densities and ensure that the spacing of vehicles and tents does not pose a fire risk.

2.4 Provide a copy of the campsite densities to MDC in early May so clarity can be sought if necessary before major build works commence.

2.5 GFEL be informed by Off-Site Camping Consultant if capacity of off-site campsites outside the control of GFEL should change dramatically as this will impact on densities on-site.

### 3. Crowd Safety

3.1 Review conflicting pedestrian flows at crossing points.

3.2 Review crowd movements along Furlonger.

### 4. Food

4.1 Continue to build on this years’ successful improvement programme, ensuring that all bar operators are fully conversant with and conform to the regulatory hygiene standards and the best practice requirements outlined by GFEL and MDC for this event. Revision of the GFEL Bar Information pack with illustration of best practice is recommended.

4.2 Maintain the successful policy of declining catering operators who repeatedly demonstrate poor compliance and deflect officer time from the planned inspection programme.

4.3 Red – Amber – Green RAG cards will be modified annually to prevent the display of green cards from previous years by traders who may seek to mislead the public.

4.4 Consider an online mechanism for completion of trader checklists to facilitate pre-inspection checks, the issue of ‘Awaiting Inspection’ cards for display and to support inspecting officers when non-compliance with hygiene or GFEL trading requirements are found.

4.5 Consider focused guidance information for the ‘off grid’ caterers in the Tipi Field and similar areas based on good practice observed in 2019 by some of these traders, to improve wider compliance, support the area manager and release inspection time for officers.

4.6 Review the reporting mechanisms for suspected food-borne illness and allergenic food reactions from the medical services to ensure that they collect appropriate information to support prompt and effective follow up.

4.7 Ensure that compost for toilets used by food handlers is not compromised by wet weather and seek a solution to provide durable scoops to ensure the compost can be used effectively.

4.8 Provide details in the Food Safety Operational plan to demonstrate the competency assessment employed for GFEL Environmental Health Practitioners to meet the Food Law Code of Practice and 10 hours core CPD requirement.

### 5. Health & Safety

5.1 Build on the work in reducing vehicle pedestrian conflict

5.2 Review of welfare arrangements for staff and volunteers especially for people that work night shifts.

### 6. Nuisance Prevention

6.1 The Council will review its provisions for noise monitoring of the event. Continuation of the good work to prevent adverse impact from different aspects identified above in the Feedback on Recommendations from 2017.

6.2 The control of noise from late night entertainment after stage curfew is reconsidered in the light of the 2019 experience. Particular emphasis on the controls and mechanisms to minimise low frequency noise propagation beyond the site as well as loudness.
6.3 MDC work with GFEL to ensure that the communication around any complaints received from the community are understood, (shared where permission is given) and actioned at the earliest available opportunity.

6.4 MDC will work with GFEL to determine the most practical option for fixed monitoring arrangements for assessing noise levels from the principal stages at future events. MDC will also consider extending its noise monitoring operations beyond 3am.

### 7. Sanitation

7.1 Adequate provision needs to be made for servicing/cleaning the toilet and shower facilities throughout the duration that the Springfield site is occupied.

7.2 Compost toilets in market areas need a utensil to facilitate the scooping compost. The utensil must be capable of scooping the compost when wet and should be attached to the bag of compost to prevent it from being removed.

7.3 GFEL should work with contractors to ensure appropriate use of PPE designed to protect the health of workers, and safe practices are in place to prevent accidental cross contamination of drinking water taps from staff accessing water to clean toilets.

7.4 Continue with the sign off checks for market areas to ensure that stand pipes, wash hand basins, toilets, waste water disposal and refuse/recycling are all in place and accessible for servicing.

### 8. Security

8.1 A more robust briefing for all Gate staff to ensure uniformity in relation to prohibited articles.

8.2 Consideration given to introduce a set limit on the personal amount of alcohol being brought on site thus promoting consistency and fairness.

8.3 Consideration given to modify the current admissions policy in consultation with the lead responsible authority (Somerset County Council) and the GFEL specialist Safeguarding Lead.

8.4 Consideration given to GFEL funding additional police resources for hotspots offsite.

### 9. Water

9.1 Further work on resilience of the water supply in the event of high demand or other incidents affecting the volume of water available needs to be undertaken. This should include planning for tanker deliveries and bottled water as well as any other sources of water that could be considered.

9.2 MDC should be informed immediately there is any concern about incoming pressure or flow rate of the public water supply.

9.3 The disposal/cleansing pipes beneath the recirculation toilet and shower units must have suitable tamper-proof seals to avoid possible inadvertent wrong connections before and during use. It is advised that this should be a contractual arrangement between GFEL and the providers, to avoid potential cross contamination of drinking water. The inlet and emptying pipes should also be clearly labelled to avoid wrong connections being made.

9.4 There were some reports of surface water pooling in areas at stand pipes and water points, and work needs to be done to improve drainage and prevent taps being left running without filling containers. Some taps appeared to continue running longer than necessary.

9.5 Improved signage for water points should be in place to avoid excessive queuing at some locations.

9.6 Availability of drinking water for public use in the stage pit areas should be improved and secured, and such water should not be used for other purposes.

9.7 When tankers are deployed, water samples should be taken and analysed for appropriate parameters after 48 hours, and again after 96 hours for the full range of parameters [BS 8551:2015 and the Water Supplies (Water Quality) Regulations 2018]. The results should be shared with MDC so that any unsatisfactory results and potential risks to the public can be addressed.