

Housing Options Team – overall service satisfaction.

	Excellent	Very Good	Good	Fair	Poor	Very Poor
2017/18 Q3	24%	16%	16%	8%	12%	24%
2017/18 Q4	41%	24%	18%	6%	0	12%
2018/19 Q1	26%	48%	0	13%	9%	4%